

## Z02 – Cryo-EM Platform: Booking information

The laboratories for cryo-EM are booked and used as follows:

### Cryo-TEM lab:

- The duration of one booking, that means one cryo-TEM measurement, lasts 24 hours and is booked via the platform <https://app.clustermarket.com/>. Upon request, you will be invited by an e-mail link. Therefore, please indicate which e-mail address you would like to use, so that the invitation is sent to the correct address.
- For each booking, indicate in the "Advanced Options" section (on the left side, next to "Confirm" button) your sample and project and which working group you belong to.
- Be well prepared: Because of the 24 h minimum booking time, it makes little or no sense to measure only one grid!
- Our service generally includes loading and unloading the sample and collecting Atlases. On demand, we also offer consulting for screening and data collection, or fully-assisted screening and/or data collection.
- It is possible to cancel an already confirmed cryo-TEM reservation. However, this is possible only up to 48 hours before the booked timeslot.

### Sample preparation lab:

- The booking of the Vitrobot and the Clipping workspace for preparing the samples can be done for full hours. Booking is available online via <https://app.clustermarket.com/>. Upon request, you will be invited by an e-mail link. Therefore, please indicate which e-mail address you would like to use, so that the invitation is sent to the correct address.
- For each booking, please indicate in the "Advanced Options" section (to the left of the "Confirm" button) your sample and project and which working group you belong to.
- It is allowed to cancel Vitrobot and the Clipping workspace reservations. However, this is possible only up to 48 hours before the confirmed booking. The usage of the Vitrobot and the Clipping workspace is free of charge. However, keep in mind that other researchers also intend to use the preparation lab. In case of not meeting the cancellation rule that enables others to fill the gap(s), we reserve the right to modify, restrict, or remove booking privileges.
- We reserve the right to charge for subsequent consumables in the event of a significant usage of the consumables, i.e. grids. Typically, we provide 10 grids including (c-)rings free of charge. Additional grids will then be offered in batches.

If you have any questions or problems, please contact:

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